

Riverstone, 18 Dart Mills, Buckfastleigh TQ11
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7 High Street, Totnes TQ9 5NN

01803 840779 / 01364 643522

info@heartandsoulfunerals.co.uk

www.heartandsoulfunerals.co.uk

Direct Cremation Plus - Terms and Conditions

Cost £1,890

A Direct Cremation Plus does not include a funeral ceremony. This is an unattended funeral, there are no mourners present and it takes place on a date of our choosing, early or late in the day. We include the option for you to visit and spend time with your person and to have them dressed in their own clothes.

If you wish, you can still hold a memorial service in your own time, wherever and however you choose – at home, in a function room, in a favourite place or at a local hall. We can suggest a suitable celebrant to lead a service should you want one.

The fixed fee covers all of the following:

- A meeting at our office with a funeral director to explain what will happen and to plan the Direct Cremation. We can also meet online, if preferred.
- Completion of the necessary paperwork.
- Collection and care of the person who has died, from 8am - 6pm, Mon - Fri.
(Please note - there's an additional charge of £200 for collecting the person who has died outside of these hours, from a private home, hospice or care home.)
- **Dressing of the person who has died in clothes provided to us.**
- **Up to 2 visits with the person who has died, at Riverstone.**
- A simple, cardboard coffin.
- Transport of the person who has died in their coffin to the funeral in our smart, grey estate hearse.
- The funeral director on the day.
- The cost of the unattended cremation at Torbay Crematorium.
- The ashes can be scattered in the Garden of Rest at the crematorium, or you can collect them from us.
- Support from our team throughout, during office hours.

No additions can be made to our Direct Cremation Plus service.

The cremation will take place locally and no part of this service is carried out by third parties.

Payment terms

We are transparent in our costs and will confirm the fee of £1,890 during our meeting with you. We will issue you with an invoice before the funeral takes place.

We require full payment **in advance of a Direct Cremation Plus** unless a claim is being made to the DWP Social Fund.

We accept payment by bank transfer or cheque. Funeral expenses can also be paid from the estate of the person who has died by submitting the funeral invoice and an original death certificate to the bank.