

Riverstone, 18 Dart Mills, Buckfastleigh TQ11 ONF

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## **Riverstone Simple Funeral - Terms and Conditions**

Cost: £2,695

A Riverstone Simple Funeral is held in our hall at Riverstone in Buckfastleigh. A simple service will be led by our celebrant, with contributions from family or friends who provide the eulogy, or tributes. You can include readings and music of your choice. The funeral will be held on a mutually convenient date. The Riverstone Simple option takes advantage of the lower priced unattended cremation services at Torbay Crematorium whilst also allowing space and time for you to hold a short, personal ceremony in a beautiful setting.

## The fixed fee covers all of the following:

- A meeting at our office with a funeral director to explain what will happen and to plan the funeral
- Completion of the necessary paperwork.
- Collection and care of the person who has died, from 8am 6pm, Mon Fri.
  (Please note there's an additional charge of £200 for collecting the person who has died outside of these hours, from a private home, hospice or care home.)
- Dressing of the person who has died.
- A simple, cardboard coffin.
- The celebrant's fee for (up to) a 45 minute service if you choose to include a eulogy, you will need to provide this.
- A funeral service at Riverstone on a mutually agreed weekday, at a time of our choosing.
- 1 visit with the person who has died, at Riverstone.
- Transport of the person who has died to the crematorium in our, grey estate hearsette.
- The funeral director on the day.
- The costs of a private, unattended cremation at Torbay Crematorium.
- The ashes can be scattered in the Garden of Rest at the crematorium, or you can collect them from us.
- Support from our team throughout, during office hours.

## The fixed fee does not include:

- Refreshments after the service.
- A printed Order of Service (you can make arrangements for this, if needed.)

## **Payment terms**

We are transparent in our costs and will confirm the fee of £2,695 during our meeting with you.

An invoice will be issued after the funeral has taken place.

Payment must be made to Heart & Soul Funerals within 14 days.

We accept payment by bank transfer or cheque. Funeral expenses can also be paid from the estate of the person who has died by submitting the funeral invoice and an original death certificate to the bank.